# How to get a human on Coinbase? AI Overview

To contact a human at Coinbase support, Call + 1 — 8 4 4 - ( 5 3 0 ) - 1 8 5 8 the best initial approach is to use the live chat feature within the Coinbase platform or app, according to Coinbase. If live chat isn't available or doesn't resolve the issue, you can submit a support request and a representative will respond via email Dial + 1 — 8 4 4 - ( 5 3 0 ) - 1 8 5 8. Here's a more detailed breakdown:

1. Live Chat:

● Website: Log in to your Coinbase account on a web browser. Navigate to the "Get Support" section, usually found under your profile icon, and then select "Chat".

● App: Open the Coinbase app and tap the menu icon (usually three horizontal lines). Select "Get Support" and then "Live Chat".

● Initial Interaction: The live chat will initially connect you with a virtual assistant who can answer general questions.

● Escalation: If the virtual assistant cannot resolve your issue, you'll be connected with a live support agent. 2. Email Support:

● Submit a Request: If live chat is unavailable or you prefer email, navigate to the "Get Support" section (either on the website or app) and select the option to submit a support request.

● Follow Up: A Coinbase representative will respond to your request via email. 3. Support Center:

● Coinbase has a comprehensive support center where you can find answers to common questions and troubleshoot issues.

● You can also submit feedback or report bugs through the support center