In this guide, you'll learn how to contact **OnChain support**, including the **toll-free number +1-{870}-{621}-{6144}**, official channels, safety tips, and FAQs.

When to Contact OnChain Support

Here are the most common reasons users reach out to the OnChain helpdesk:

- 🔐 Trouble restoring wallet using the recovery phrase
- 💸 Transaction delays, failed transfers, or missing tokens
- 🎨 NFTs not showing in your wallet
- 🔌 Difficulty connecting to dApps or Web3 apps
- 📉 Wallet not syncing properly
- ❓ Questions about gas fees, chains, or slippage
- 🛡️ Suspected unauthorized access or phishing activity

Toll-Free OnChain Support Number

For quick and personalized help, call the official toll-free support line:

📞 **+1-{870}-{621}-{6144}***(OnChain Customer Service Toll-Free Number)*

You can speak with a trained representative who can assist with:

- Wallet backup and recovery guidance
- Solving stuck or pending transactions
- Help with BEP-20, ERC-20, and other token standards
- Clarifying network fees or adding custom networks
- Troubleshooting app issues
- Reporting security concerns or scams

Official Support Channels

In addition to the support number, OnChain provides other secure channels for assistance:

📝 **Submit a Ticket** 👉 OnChain Use this page to create a detailed support request.

📊 **Help Center** 👉OnChain Access hundreds of guides and FAQs on everything from wallet setup to advanced troubleshooting.

👥 **Community Forum** 👉OnChain Ask questions, share experiences, or browse existing threads for answers.